



We address your concerns; add your voice to development

We are the independent accountability mechanism of the Inter-American Development Bank





About the IDB

The Inter-American Development Bank (IDB) is the main source of funding for development projects in Latin America and the Caribbean. The Bank has a set of standards (Operational Policies) that seek to ensure the social and environmental sustainability of funded projects.

Among the main Operational Policies are the following:

- Access to Information (OP-102)
- Environment and Safeguards Compliance (OP-703)
- Disaster Risk Management (OP-704)
- Public Utilities (OP- 708)
- Involuntary Resettlement (OP-710)
- Gender Equality in Development (OP-761)
- Indigenous Peoples (OP-765)

To consult them visit www.iadb.org/mici or send an e-mail asking for a copy to mecanismo@iadb.org

What is MICI?

The Independent Consultation and Investigation Mechanism (MICI) is a unit of the IDB that provides a process to respond to and investigate allegations by individuals or communities that consider they have been harmed by Bank financed projects due to non-compliance of one of its operational policies. The MICI is independent from Bank Management and reports directly to the Bank's Board of Executive Directors.

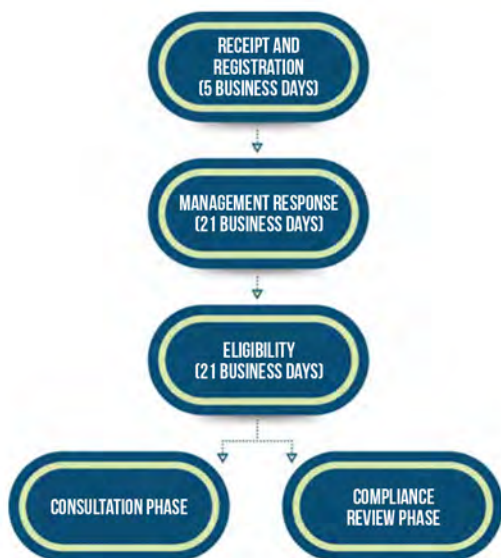


Who can submit a Request?

The Requesters can be any group of two or more people that reside in the country where the Bank-financed project is taking place and which they believe is harming them or may cause them harm in the future.

A Request can be submitted by a representative provided he or she indicates the persons on whose behalf he or she is acting and provides written evidence of the authority to represent them.

How is a Request processed?





Which options does MICI offer to Requesters?

The MICI has two processes (Phases) for the management of requests declared eligible. Requesters can choose one or both Phases at the moment of submitting their Request:

Consultation Phase

In this phase, MICI facilitates a flexible and voluntary process to help Requesters, the Executing Agency and the IDB address the concerns raised in the Request and seek alternative solutions in a collaborative fashion. The expected result is for the Parties to reach an agreement which is then supervised by the MICI for compliance.

Compliance Review Phase

In this phase, MICI investigates whether the Bank has not complied with one of its operational policies and if that has caused harm to the Requesters. The investigation requires the authorization of the Board of Executive Directors and the results of the investigation are reported to it. It is the Board who has the final decision with regard to the findings and the action plan to follow, which is supervised by the MICI.

The Requesters can ask MICI for more information about the Phases and the kind of outcomes that the process might bring before submitting a Request.



How to submit a Request?

There is no specific format for a Request which may be submitted in any language used in the Region.

However, to be considered, the following information is required:

- The name, address and other contact Information of the Requesters
- When a Request is made through a representative, the name and contact Information of the representative and written evidence of the authority to represent the Requesters.
- A description of the project and the country where it is taking place.
- A narrative of the harm, its causes, its relation with the Project and the reason why you believe that the IDB is responsible.
- Description of the efforts made to contact any IDB official in addition to the MICI to inform them of the situation and the results of those efforts.
- Notify if they wish one or both Phases.
- Notify if they require their identities to be kept confidential and the reasons for it.

Go to the MICI website to download a model Request (www.iadb.org/mici).

Requests can be sent to the MICI office by post, e-mail or fax addressed to the attention of the Director.



For more information about MICI and the requirements to submit a **Request**

Visit our website: www.iadb.org/mici

Or contact us at:

Independent Consultation and Investigation Mechanism (MICI)

1300 New York Avenue NW
Washington, DC 20577
Tel. (202) 623 -3952
Fax. (202) 312 - 4057
E-mail: mecanismo@iadb.org

For other matters, the Bank has other specialized units that can help you:

- **Allegations of Fraud, Corruption and Prohibited Practices**
(OII-reportfraud@iadb.org)
- **Allegations of corruption by Bank officials**
(ethics@iadb.org)
- **Project Procurement**
(<http://www.iadb.org/en/projects/project-procurement,8148.html>)
- **Information about the Bank and its projects**
(<http://www.iadb.org/en/information-request,18885.html>)