



We address your concerns, add your voice to development

We are the Independent Accountability Mechanism of the Inter-American Investment Corporation



About the IIC

The Inter-American Investment Corporation, a member of the IDB Group, is a multilateral organization headquartered in Washington, DC, dedicated to promoting economic development in Latin America and the Caribbean through the private sector. As part of its mission, it helps the private sector and state-owned companies through financing loans, capital investments and guarantees. The IIC also works with clients to offer advisory services and training.

The IIC Operational Policies covered by the MICI are:

- Disclosure of Information Policy
- Environmental and Social Sustainability Policy

To see them visit www.iadb.org/mici or send an e-mail requesting a copy to: mecanismo@iadb.org

What is MICI?

The Independent Consultation and Investigation Mechanism (MICI) is the accountability office of the IIC which offers a process to address and investigate allegations from people and communities that consider that IIC-financed projects have caused them harm due to a potential non-compliance with one of its operational policies. The MICI is the recourse available to affected people after they made reasonable efforts to have their concerns addressed by IIC Management. The MICI reports directly to the Board of Executive Directors.

Disclosure of information

The MICI works to guarantee transparency and maximum disclosure of its reports, conclusions and results. The MICI office is independent and impartial; however, it is subjected to the IIC



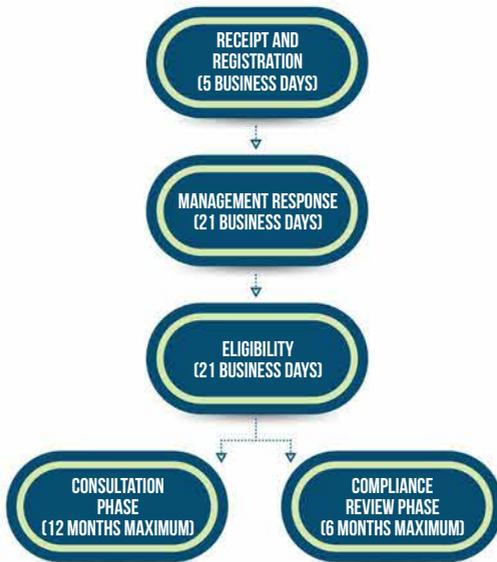
disclosure of information policy which requires confidentiality for certain information about the projects it finances.

Who can submit a Request?

Requesters can be two or more people who reside in the country where the project financed by the IIC is being carried out who consider that such project is causing them, or may cause them harm.

A Request can be submitted by a representative provided he or she indicates the persons on whose behalf he or she is acting; and provides written evidence of the authority to represent them.

What is the process that a Request follows?





What options does the MICI offer to Requesters?

The MICI has two processes (Phases) to handle eligible Requests. Requesters must choose one or both Phases at the moment of submitting their Request.

Consultation Phase

In this phase, the MICI facilitates a voluntary and flexible dialogue process in which the Requesters, the Client and the IIC can address the concerns expressed in the Request and collaboratively seek means of solution. The desired result is to achieve an agreement, the compliance of which would be overseen by the MICI.

The Compliance Review Phase

In this phase, the MICI investigates if the IIC has failed to comply with one of its Operational Policies and, as a consequence, caused harm to the Requesters. The investigation requires authorization from the Board of Executive Directors and the results of an investigation are reported to the Board. The Board has the final decision regarding the findings and an action plan. The MICI would oversee compliance with any action plan.

The Requesters can ask the MICI for more information about each Phase and the kind of outcomes that the process might bring before submitting a Request.



How to submit a Request?

There is no specific format for a Request, which may be submitted in any language used in the Region.

However, to be considered, a Request must have the following information:

- The name, address, and other contact information of the Requesters.
- If a representative will be used, his or her name and contact information as well as a written document in which the Requesters designate him or her as their representative.
- A description of the project and the country where it is taking place.
- A narrative of the harm, its causes and relation to the project, and the reason that the Requesters believe the IIC is responsible.
- A description of the efforts made to contact any IIC official, in addition to the MICI, so that the IIC is aware of the issue; and the result of those efforts.
- A statement in which the Requesters opt for one or both Phases.
- A statement requiring confidentiality of the Requesters' identities and the reasons for it.

Go to the MICI website to download a model Request (www.iadb.org/mici).

Requests can be sent to the MICI office by post, e-mail or fax addressed to the attention of the Director.



For further information about the MICI, it's policies and the requirements to submit a **Request**

Visit our website: www.iadb.org/mici

Or contact us at:

Independent Consultation and Investigation Mechanism (MICI)

1300 New York Avenue NW
Washington, DC 20577
Tel. (202) 623 -3952
Fax. (202) 312 - 4057
E-mail: mecanismo@iadb.org

For other matters, the IIC has other specialized units that can be of assistance:

- **Reports about Fraud, Corruption and Prohibited Practices**
(OII-reportfraud@iadb.org)
- **Reports about corruption on the part of IIC employees**
(ethics@iadb.org)
- **Project procurement processes**
(iicprocure@iic.org)
- **Information about the IIC and its projects**
(iicmail@iadb.org)