

## Your Solution

### When You Need Your Records

Best Doctors can collect and organize your medical records for you and provide them on an easy-to-access USB drive. You will also receive a personal Health Alert Summary based on the records collected, giving you a total snapshot of your medical wellness.

#### How the Process Works:

1. Contact Best Doctors and a Member Advocate will schedule time with you on the phone to collect information about your current health status, medical history, and medical records information.
2. Once you have signed the Medical Release Form, Best Doctors will collect all of your recent medical records from the past five years.
3. The Best Doctors' clinical team will review your records and offer guidance on health issues. You'll get a personalized Health Alert Summary that points out any health issues our physicians may have noticed, as well as a checklist of steps to keep you healthy.
4. You'll receive copies of your medical files as well as your Health Alert Summary on a secure flash drive.

“Best Doctors was very helpful in both obtaining my records and reviewing my medical conditions. I was very happy with their services.”