

TC ABSTRACT

I. Basic Project Data

▪ Country/Region:	REGIONAL/IDB
▪ TC Name:	Support to the Implementation of Information Technologies in Labor Training and Intermediation Institutions
▪ TC Number:	RG-T3661
▪ Team Leader/Members:	URQUIDI ZIJDERVELD, MANUEL ENRIQUE (SCL/LMK) Team Leader; RUCCI, GRACIANA (SCL/LMK) Alternate Team Leader; GARCIA VALERO, ANDREA CAROLINA (SCL/LMK); NEGRET GARRIDO, CESAR ANDRES (LEG/SGO); CASCO, MARIO A. (ITE/IPS); HERNANDEZ-CARTAGENA, CAROLINA L. (SCL/LMK); PENAHERRERA PROANO, SEBASTIAN (SCL/LMK); GONZALEZ HERRERA, BEATRIZ MARIA (SCL/LMK); DURAND, GUILLAUME ANTOINE ALEXANDRE (SCL/LMK); SERRATE MENDIA, LILIANA (SCL/LMK); SARDAN MATIJASEVIC, SOLANGE (SCL/LMK); CECILIA SICCHA (SCL/LMK)
▪ Taxonomy:	Research and Dissemination
▪ Number and name of operation supported by the TC:	N/A
▪ Date of TC Abstract:	19 Aug 2020
▪ Beneficiary:	Labor Ministries and Labor Training Institutions
▪ Executing Agency:	INTER-AMERICAN DEVELOPMENT BANK
▪ IDB funding requested:	US\$150,000.00
▪ Local counterpart funding:	US\$0.00
▪ Disbursement period:	36 months
▪ Types of consultants:	Individuals; Firms
▪ Prepared by Unit:	SCL/LMK - Labor Markets
▪ Unit of Disbursement Responsibility:	SCL - Social Sector
▪ TC included in Country Strategy (y/n):	No
▪ TC included in CPD (y/n):	No
▪ Alignment to the Update to the Institutional Strategy 2010-2020:	Social inclusion and equality; Productivity and innovation; Institutional capacity and rule of law; Gender equality; Diversity

II. Objective and Justification

- 2.1 The technical cooperation (TC) objective is to improve efficiency and effectiveness of digital technologies for labor intermediation systems (LIS) in the Public Employment Services (PES) and labor training institutions (LTI) of the Latin America and the Caribbean (LAC) Region. This TC support the PES and LTI to improve the digital skills of their personal and support the implementation of information systems.
- 2.2 In January 2020 the World Health Organization declared a global pandemic due to a new Coronavirus (COVID-19). In the following months governments of the Region have taken extreme measures to protect the population from the virus. This has had serious repercussions on the labor market, and also in the institutions in charge of labor intermediation in the Region. Most of these institutions have seen their work capacities radically decrease, largely due to insufficient development of digital skills, processes, and infrastructure.

During the lockdown phase implemented in many countries and in the post lockdown phase, social distancing practices have become the new way to give services. The efficiency associated represents an alternative to lower costs in the future and promote better services, reducing, for example, the need to go to employment offices for job seekers and promoting alternatives for training that can reduce costs and time through the use of online platforms.

III. Description of Activities and Outputs

- 3.1 **Component 1: Support institutions in charge of training, job placement, and Social Security to improve efficiency and effectiveness in their Information Systems.** The component seeks to improve Information Systems efficiency and effectiveness of institutions in charge of training and job placement and will finance: (i) a diagnoses based on a maturity model to be developed and implemented in the interested institutions ; (ii) an analysis of digital tools; (iii) an analysis of best practices of usability by PwD; and (iv) advisory services to support the implementation of information systems in at least four institutions.
- 3.2 **Component 2: Dissemination of best practices and lessons learned.** The component will gather the best practices of the TC and other projects and disseminate them amongst labor ministries. The component will finance: (i) one technical note on best practices in the design and implementation of digital solutions; and the (ii) organization of two workshops for institutions.

IV. Budget

Indicative Budget

Activity/Component	IDB/Fund Funding	Total Funding
Component 1: Support institutions in charge of training, job placement, and Social Security to improve efficiency and effectiveness in their Information Systems.	US\$130,000.00	US\$130,000.00
Component 2: Dissemination of best practices and lessons learned.	US\$20,000.00	US\$20,000.00
Total	US\$150,000.00	US\$150,000.00

V. Executing Agency and Execution Structure

- 5.1 The Executing Agency will be the Inter-American Development Bank (IDB), through the Social Sector, Labor Markets Division (SCL/LMK), considering it is a Research and Dissemination project, in accordance with the guidelines and requirements established in the Technical Cooperation Policy (GN-2470-2) and the TC Operating Guidelines (GN-2629-1).
- 5.2 This execution arrangement is due to the regional nature of the project and the experience and capacity of the Bank in executing this type of project and its ability to hire high-level international consultancies, with added value, in addition to the Bank's greater options for use tools to transfer lessons learned from other countries, as well as organize activities to promote the transfer of best practices from within and outside the

region. The Bank will supervise consulting services and beneficiaries will be able to provide technical inputs to the consultants' reports. Ownership of intellectual property rights of products resulting from the execution of the TC belongs to the Bank. However, a license to use these products will be granted to the beneficiary governments, when applicable.

VI. Project Risks and Issues

- 6.1 The team has not identified substantial risks at accountability, public administration, macroeconomic, or fiduciary level.
- 6.2 According to the nature of the project, it is estimated that activities that cause a significant negative environmental or social impact will not be carried out.

VII. Environmental and Social Classification

- 7.1 The ESG classification for this operation is "C".