

Results Matrix

Outcomes

Outcome: [1 Increased availability of skilled workers in the CC and BPO sectors in the Northern Triangle countries](#)

CRF Indicator

Outputs: Annual Physical and Financial Progress

1 Institutional strengthening to attract investment in the CC and BPO sectors in the Northern Triangle countries						Physical Progress			Financial Progress							
Outputs	Output Description	Unit of Measure	Baseline	Baseline Year	Means of verification	2022	2023	EOP	2022	2023	EOP	Theme	Fund	Flags		
1.1 Diagnostics and assessments completed	Diagnosis and policy recommendations to attract investment to the CC and BPO sectors in the Northern Triangle countries	Diagnostics (#)	0	2021	Report	P	1	0	1	P	40000	0	40000	Regional Integration	RIN	
						P(a)	1	0	1	P(a)	40000	0	40000			
						A				A						
1.2 Exhibits organized	Promotion activities to attract investment in the CC and BPO sectors in the NT countries	Exhibits (#)	0	2021	Report of the event	P	0	3	3	P		60000	60000	Regional Integration	RIN	
						P(a)	0	3	3	P(a)		60000	60000			
						A				A						
2 ICT and English skills certification programs						Physical Progress			Financial Progress							
Outputs	Output Description	Unit of Measure	Baseline	Baseline Year	Means of verification	2022	2023	EOP	2022	2023	EOP	Theme	Fund	Flags		
2.1 Training products developed	Training plans developed.	Products (#)	0	2021	Training programs developed on English and ICT for CC and BPO.	P	2	0	2	P	40000	0	40000	Regional Integration	RIN	
						P(a)	2	0	2	P(a)	40000	0	40000			
						A				A						
2.2 Individuals Trained	Individuals trained in English and ICT for CC and BPO.	Individuals (#)	0	2021	Individuals trained	P		300	300	P		210000	210000	Regional Integration	RIN	
						P(a)		300	300	P(a)		210000	210000			
						A				A						

Other Cost

Total Cost

	2022	2023	Total Cost
P	\$80,000.00	\$270,000.00	\$350,000.00
P(a)	\$80,000.00	\$270,000.00	\$350,000.00
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CRF Indicator

Standard Output Indicator